

T: 0800 022 3505

July 2023

Dear Investor,

I am writing further to my letter in May 2023 about the intended changes to your organisation's accounts with CCLA due to the appointment of FNZ as transfer agent. These were to take effect from 17 July 2023, but will now be delayed until 16 October 2023 to allow for further testing of the new system before implementation.

This means the new fund bank accounts (where these were to be opened) will now be opened to send your money to with effect from 16 October 2023. **Current bank accounts will now be closed after 13 October 2023**, and any payments sent to these accounts from this date will be returned to you in accordance with banking standards. This may take up to 14 days. CCLA is not responsible for the return of monies after the bank accounts have closed nor does it accept liability for any delay in returning monies to you. If you wish to invest on or near the 13 October, please contact us beforehand. Please refer to the booklet that accompanied our letter in May to check which funds will have new bank accounts.

I am so sorry for the inconvenience this may cause but it is of paramount importance to us to ensure the transition is as smooth as possible and that we minimise any impact to the level of service we provide.

When the changes take effect, we will write to you again advising you of your new client and account numbers, and we will be updating the dedicated page on the website outlining these changes. You can visit our website at www.ccla.co.uk.

Please do get in touch with our Client Service team on freephone 0800 022 3505 or email the team at clientservices@ccla.co.uk if you would like to discuss the matter further.

Yours sincerely



Alison Jermey
Head of Client Services

Please note: These changes do not apply to the Catholic Investment Fund, the Diversified Income Fund, or the CCLA Better World Global Equity Fund.